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11 February 2008

Frank Bellomo
National Manager
Business Risks International
Suite 1434, Level 14
1 Qucens Road
MELBOURNE 3004

Dear Frank,

SUBJECT: GOOD WORK PERFORMANCE

On the 10th of February 2008, the Church of Scientology, being a direct neighbor of Grand Hyatt Melbourne was the subject of protest action.

Although this action was being orchestrated on a global front, notice of same was short and required extensive planning and stepping up of operations to ensure the constant safe running of the Hotel and safety and security of staff and guests.

As a direct result of information discovered during intelligence gathering, it was required to step up security requirements as a matter of urgency and to the professional relationship developed between BRI and Grand Hyatt Melbourne, this was facilitated in a very short period and was key to assisting the in-house security team in ensuring the safety of our establishment, staff and guests.

In particular I would like to pass on my thanks to the professional and dedicated security operatives who attended to our requirement, Mr Spiro Kondilis and Mr Tarkan Nakayiz.

I consider the professionalism of these men and others that have assisted our requirements in the past, a valuable asset to maintaining the high standards I have set for the Security Department at Grand Hyatt, and in particular this event, in which all operatives, both internal and external were subjected to trying circumstances that were a test to their professionalism and patience.

I wish to personally thank you for your professionalism and dedication.

Thank you,

A handwritten signature in black ink, appearing to read "D. Marks", written over a white background.

Dean Marks
Security Manager
Grand Hyatt Melbourne

DM